

Water line insurance not affiliated with Village Utility

An offer being sent by mail to some Cross Plains residences to buy insurance for water service lateral lines is not an offer made by the Village of Cross Plains water utility. The official looking letters are from private companies. These companies are not associated with the Village of Cross Plains or its utilities. The letters are an attempt to generate sales for their company. The maintenance of the service lateral from the valve box to the meter of a property is the responsibility of the homeowner.

Any questions or concerns about the Water and Sewer Utility can be made to the Village Hall at (608) 798-3241. If you are ever uncertain regarding the types of mail with similar offers, you can contact the Village of Cross Plains Police Department who can help determine if an offer is a scam at 798-4100